

### Serious Business Game for Remote Team Management

Learn the most important skills for **excellent remote team management**. Manage your team to **success in agile team sprints!** Use the positive effects of the new remote conditions to **achieve the best results with your team!** 



#### Characteristics of the Serious Business Game:

- ✓ Learn with game based didactic methods.
- ✓ Applicable and practical contents.
- ✓ Results-oriented learning with revolutionary gamification technologies.
- ✓ Use the simulations for experience-based learning.
- ✓ Flexible, intuitive to use, fast and easy to train.
- ✓ An exciting gamification storyline facilitates targeted learning.
- ✓ A unique learning experience!

#### Gamification Storyline:

In this serious business game you and your employees train in the role of Yulia. She is a well-known **aerospace project manager** who was hired by NASA to lead the "ARM project" to repair a robotic arm of the International Space Station that was damaged in a recent accident.

The business game training is divided into four different sprints or work weeks, during which participants can prove their **skills and knowledge as remote project managers**. This involves assigning and coordinating tasks and responding to the needs of the individual team members. Will the team have everything ready in time? So that the spaceship GL-2020 can dock with the ISS? The answer depends on the skills and abilities of their manager. **Go ahead! Ensure your success under the new conditions!** 

#### Yes, just try it out? Get a free test license www.ARC-Institute.com

The ARC Institute is your didactic contact for Serious Business Games. We would be happy to provide you with an individual offer for your team: <a href="mailto:lnfo@ARC-Institute.com">lnfo@ARC-Institute.com</a> . Together with you, we develop concepts how you can support your employees independently of time and location in up to 11 languages simultaneously, worldwide.



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#### Methodik:

The developed game-based learning method is a combination of **3 elements**:

- ✓ High quality content equivalent to a two-day on-site course, with a strong practical focus that is useful and directly applicable to the work
- ✓ The use of gamification techniques in terms of story telling, ranking motivation, scoring, different learning and game levels, and incentives through recognition and awards. This makes the training a motivating and exciting learning experience. This directly promotes the intrinsic motivation to learn on your and your employees' side.
- ✓ Practical exercises that allow you as a participant to practice directly in a safe and motivating environment and to implement the practical knowledge. You will receive detailed feedback in the form of individual learning loops.

#### Knowledge and skills

With the help of the realistic simulations and characters in the serious business game COUNTDOWN, this training is an effective way to learn. **The gamified training elements stimulate** a targeted didactic learning process.

This enables you and your employees as participants to practice the most important skills required to lead a remote team:

- ✓ Continuous learning, coaching, leadership, result orientation, coordination,
- ✓ Balance between professional and private life,
- ✓ Understanding cause-effect chains better, effective communication,
- ✓ Planning, decision making, problem solving, teamwork and flexibility.

#### **Further integrated capabilities:**

- ✓ Initiative, focused work, coaching, interpersonal relationships, organization,
- ✓ agile process management, assertiveness, selfconfidence, self-assurance, self-control, analytical thinking, negotiation and change management.





### Serious Business Game for Remote Team Management

#### Content overview:

The training course teaches operational managers, project managers and employees how to better prepare and lead their teams from a remote location. In this compact training course, the focus is on the most important guidelines that must be followed in order to maintain and, if possible, increase productivity, efficiency and team spirit:

- ✓ Define the basic rules in a structured way.
- ✓ Establish a clear focus on objectives and tasks together. Keep an overview of the information.
- ✓ Manage communication in the team.
- ✓ Give regular feedback and stay on top of the follow-up.
- ✓ Support and monitor the motivation trend of your team and individual members.
- ✓ Keep an eye on possible conflicts. Promote team spirit!

**Step by step** we guide you in the case studies and simulations to effective remote team management.

#### Objectives | Why COUNTDOWN?

- ✓ Learn how to lead your team to success from home.
- ✓ Get the right tools you need to manage your team's tasks more effectively.
- ✓ Improve team communication by using the appropriate channels and structuring methods.
- ✓ Learn tips and tricks to work productively in a remote environment and successfully support your teams.
- ✓ Practice your agile project management skills in realistic situations with the in-game simulator.
- ✓ Learn how to lead from a distance: Solve conflicts, increase motivation, build a sense of belonging in your team and much more.





### Serious Business Game for Remote Team Management

#### What is COUNTDOWN 's focus group?

COUNTDOWN is aimed at all professionals who are in charge of teams and people, as well as all employees who are reorganizing themselves, especially in remote environments, for example:

- ✓ Team members
- ✓ Employees in a remote environment
- ✓ Project Manager
- ✓ Management
- ✓ Team leader
- ✓ Sales Manager
- ✓ Division and department manager
- ✓ Area Manager
- ✓ Audit Engagement Manager

#### How do you make it work? What are the IT requirements?

- 1. The only thing you need to use this business game training is an end device with internet access.
- 2. You can access our performance-optimised business game platform at any time, from anywhere in the world via your individual user profile or integrate the business game training into your LMS (Cornerstone, Moodle, SAP Success Factors, etc.).
- 3. You will receive regular reports on the progress of your participants and training groups. This allows you to keep an overview at all times and motivate your teams in a goal-oriented manner.



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